

White-Glove Delivery Standards

The concrete checklist that separates true white-glove logistics from ordinary freight.

■ It Starts Where Freight Stops

Standard freight delivers to a dock or curb. White-glove service begins there and takes the asset through the door, up the elevator, and into the exact room where it will be used. For medical equipment, that final 200 feet is where the risk lives.

■ The White-Glove Checklist

- Scheduled appointment delivery windows.
- Inside delivery and room-of-choice placement.
- Uncrating and light assembly.
- Removal and disposal of all packaging debris.
- Documented photo or signature proof of delivery.
- Reverse logistics: pickup of old units and empty crates.

■ Why Manufacturers & Distributors Rely On It

Equipment makers and distributors outsource white-glove delivery because their reputation ships with every unit. A damaged install or a messy delivery reflects on the brand, not just the carrier.

A dedicated carrier with 2- to 6-man crews, secure storage, and installation coordination becomes an extension of the manufacturer's own service promise.

Need it moved now?

24/7 hot shot dispatch across VA, MD, DC & NC — plus national and international service.

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